



FEB 24 2010

Recycling & Document
Destruction Services
3003 Aniol Street
San Antonio, Texas 78219
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February 16, 2010

Dear Valued Recycling Partner,

We at Greenstar would like to thank you for your diligent efforts in our single stream recycling program. Recently our staff has discovered aerosol, compressed air helium and propane containers within the commodities for recycling, posing a critical concern for our valuable employees as well as a potential fire hazard for our facility. With this in mind we wanted to immediately inform you so that you could address this concern with the residences that you service.

These items are all recyclable items and we don't want to discourage your recycling efforts, but they must be completely emptied and decompressed by opening up prior to the recycling process. During the sorting and baling process at our state of the art single stream recycling facility those items combust and explode causing potential dangers to our employees and have created fire hazards.

We appreciate your cooperation in helping us to keep our workers safe in the workplace by informing your residents about the proper methods for recycling these items. Once again, thank you for your continued support of recycling. We are here to help you with every aspect of your recycling program and if you have any questions please do not hesitate to contact Patricia Chadwick our Customer Care Manager at 210-226-6371 extension 4372. Thank you for working with us to be part of the recycling solution.

Sincerely,

Dean Gorby
General Manager